

conduit be approved for conformity and specifications through resident engineers without requiring sampling and inspection through the materials division.

- Loretta Fowler, administrative section supervisor, Vehicle Licensing – suggested using postcards instead of letters to remind customers to pick up specialty license plates.
- Maurice Clayton, administrative specialist, Driver Licensing – while working for Highways, suggested installing a door at the Warren County maintenance facility to insulate the office area and prevent controlled air from escaping to the garage area.
- Tonya Terrell, program coordinator, Motor Carriers – suggested creating a form to ensure automobile mileage correction is accurately reported during auto transfers.

Across state government, suggestions that were implemented banked more than \$9 million in savings, and nearly \$34,000 in award money was presented, according to Debbie Bohannon, benefits manager for the Personnel Cabinet's employee recognition branch and chair of the employee suggestion council. She said savings varies widely each year.

But, ideas don't have to be about money. "We are interested in ideas that might improve any aspect of state-government work, whether it's safety, employee morale, public relations or some other area that relates to our daily operation in state government," Bohannon said.

For more information about the suggestion program, visit the state employees section of the Personnel Cabinet's Website: www.personnel.ky.gov. □

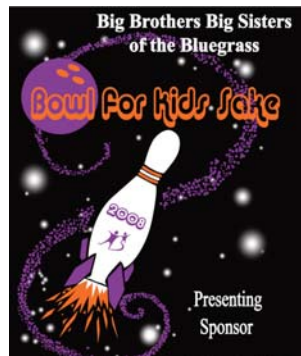
KYTC employees 'Bowl for Kids' Sake'

Several Transportation Cabinet employees participated in this year's Bowl for Kids' Sake to support Big Brothers Big Sisters of the Bluegrass.

Based on pledged amounts, cabinet employees raised more than \$9,000 for the program, around \$3,500 more than they raised in 2007. KYTC was second only to the Education Cabinet, which raised more than \$10,000.

Big Brothers Big Sisters of the Bluegrass is a nonprofit organization that matches central Kentucky children with adult mentors. The program serves more than 2,400 children each year throughout its 14-county service area.

The local organization currently has 600 children matched with mentors. More than 400 are waiting to be matched. □



Motor Vehicle Licensing honored

The Division of Motor Vehicle Licensing was recently honored for its work to improve service to customers during the vehicle titling process. The division won the Customer Service Excellence Award at the American Association of Motor

Vehicle Administrators conference in Hilton Head, S.C. Dan Glass, commissioner of the Department of Vehicle Regulation, accepted the award.

The Division of Motor Vehicle Licensing issues an average of 1.4 million titles a year. Significant changes in the titling process reduced the time required to complete a request from a maximum of 32 days to a maximum of eight days. □



First row: Geri Grigsby, Jeanette Walker, Godwin Onodu. **Second Row:** Willie Payton, Loretta Fowler. **Third row:** Dan Glass, Netta Harrod, Gloria Brown. **Forth row:** David Feldhaus, Melissa Crews, Tony Momenpour and Fanny Haney.